

I. General Information

RA# _____

A. Complaint Date: _____

Complaint Taken By: _____

B. Phone No. _____

Name: _____

Address: _____

Zip: _____

II. Type of Products

A. Film Cameras Multi Snapper Seaking II Sea Explorer Others:

B Digital Cameras: SnapperS8 SnapperXP

C Housing: Multi Snapper Seaking II Sea Explorer
 SnapperXP Others:

D Strobes: NEON-2 NEON-3 NEON-XP

E. Other Accessories: Specify: _____

III. Pertinent Info Required Before Accepting the Return

1. Year & Month of Purchasing the set: _____ Dealer Name: _____

2. Bonica or Dealer Invoice No: _____ (Must attach a copy of Invoice)
 Note: Company Policy, No Invoice number and/or copy, Bonica cannot process the Return

3 Additional Questions for Film Camera & Housing Return

a. Flooding on Film Camera with Goali Systems (i.e. MUL & SEAKING)

Is the Goali System Working? Yes No

 Describe to me how the Goali System works before you go down to the waters

b Present Condition of the Return Item:

Any Visible Damage - for flooded item	Yes	No
Any Visible Damage - for item not working	<input type="checkbox"/>	<input type="checkbox"/>
Any Noticeable scratch/damage	<input type="checkbox"/>	<input type="checkbox"/>

c Items Not Working

Have you changed with new batteries??	Yes	No
Are Batteries in Propoer Position??	<input type="checkbox"/>	<input type="checkbox"/>
Item with PCB Board cannot be Repaired	<input type="checkbox"/>	<input type="checkbox"/>

4 Additional Questions for SEAPIX-6 Returns

What is the Color of the Handgrip? Yellow Black
 Note: If the color is Black, refer customer to Equinox!!

5 Describe Details of the Problem: _____